

User Manual



ABOUT THIS DOCUMENT

This document is a comprehensive USER manual for all types of Ambient Environment Monitoring Solutions by Oizom. Please refer to Section-2 carefully to identify your product variant for further details.

REVISION HISTORY

Revision	Date	Created	Approved	Comments
1.0	26/07/2021	BN	SP	All details updated as per new design version V6
2.0	09/09/2021	BN	SP	Added MODBUS and Relay cable specifications
3.0	27/09/2021	BN	SP	Modified sensor life in table 9.1
4.0	22/10/2021	BN	SP	Updated resolution and min. Detection in table 3.1
5.0	07/02/2022	BN	SP	Changed Power rating for Solar Panel
6.0	31/08/2022	BN	SP	Diagrams & User Flow updated.

Note: Please do not install the unit without performing a bench test.

Refer <u>Section 5</u> for Bench Test (Initial Setup).



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1. Introduction

All 4 flagship products will monitor real-time environmental data with high precision and accuracy. This manual will guide you in installation and help you understand the functioning of these products.

The solution offers a wide range of wired and wireless communication protocols to choose from. Its low powered electronics, use of Solar Panel for external power, and internal battery backup make it eco-friendly.

Engineered for accuracy, the aluminium alloy compact enclosure is weatherproof and tamper-proof. Such features make Oizom[®] an ideal choice for Ambient Environment Monitoring.

The data sent from the hardware is supported by Envizom[™], a cloud analytics software. Envizom[™] offers Real-time Data Modelling, Data Analytics, Automated Reports, Smart Notifications, Real-time Pollution Mapping, Air-quality Predictions, Pollution Source Finding, etc.



1.1 Product features

Real time data transfer

Data visualization and analytics on a real-time basis.

Theft resistance

Instant alert in case of any attempt of theft or vandalism

Multiple ways of data communication

More than 8 modes of communication (wired and wireless)

Battery backup

In case of power loss, upto 12 hours of battery backup

Patented Technology

Works on innovative e-breathing technology for higher data accuracy.

Solar Power compatible

Capable of running solar power

Retrofit Design

Plug and play design for ease of implementation

Compact

Light-weight and compact system installed at 12-15 feet (4-5 m) height.

Ultimate Durability

Made of high grade engineering material, and composite polymers for long life.

Identity & Configuration

Each equipment carries its unique identity with geo-tagging through wireless configuration.

Weatherproof

IP66 grade enclosure for endurance against harsh weather conditions

Tamper Proof

Comes with a security system to avoid tampering / malfunction / sabotage

3-level Calibration

Factory calibration, Laboratory calibration in an ISO/IEC 17025 laboratory for zero & span gas and Colocation calibration with reference grade systems.



2. Know Your Product

Oizom[®] offers 'State of the Art' solutions for Environmental Monitoring. Using an accurate sensor system, Oizom[®] designs solutions keeping Flexibility, Scalability, and Durability as a prime focus. Oizom's Ambient Monitoring Solutions work on patented 'Active Monitoring Technology'. Based on the application, Oizom[®] offers Ambient Environmental Monitoring solutions.

Product/ Variants	LITE	SMART	PRO	External Modules	
POLLUDRONE[®] Ambient Pollution Monitoring Solution	PM _{2.5} , PM ₁₀ , CO ₂ , CO, Noise, Light, UV-Radiation, Temperature,Hu midity, Pressure.	All offerings as per Polludrone [®] Lite + SO ₂ , NO, NO ₂ , O ₃ ,	All offerings as per Polludrone [®] Smart + H ₂ S, PM ₁ , PM ₁₀₀	Wind-speed & direction, Rainfall	
DUSTROID ® Dust Monitoring Solution	N.A.	PM ₁ , PM _{2.5} , PM ₁₀ , PM ₁₀₀ , Temperature, Humidity, Pressure.	All offerings as per Dustroid [®] Smart + Heated inlet to nullify effects of temperature & humidity	Wind-speed & direction, Rainfall, Ambient Noise	
ODOSENSE[®] Odour Monitoring Solution	SO ₂ , H ₂ S, NH ₃ , Temperature, Humidity, Pressure.	All offerings as per Odosense [®] Lite + CH₃SH, TVOC Temperature, Humidity, Pressure.	All offerings as per Odosense [®] Smart + CH ₂ O, NO ₂ , Cl ₂ , Temperature, Humidity, Pressure.	Wind-speed & direction, Rainfal, Ambient Noise	
WEATHERCOM[®] Automatic Weather Station	Wind Speed, Wind Direction, Rainfall, Light, UV Radiation, Temperature, Humidity, Pressure, Ambient Noise				
Warranty of all sensors is 13 Months from dispatch.					

Table 2.1 Product offerings





Figure 2.1 Schematic

Size (HxWxD)	360mm x 328mm x 200mm
Weight	7.2 kg (Device weight)
Material	Aluminium Magnesium Alloy, Mild-steel (With Powder Coating), FRP
Certifications	CE, FCC Certified, PTCRB Certified Communication Module

* Battery backup varies with connectivity, parameters, data interval, etc.



3. Product Specifications

3.1 Sensor specifications

Multiple sensors can be integrated into the monitor for different environmental parameters. Below are the sensor specifications which Oizom[®] can offer as a solution. The solution provided to you may not have all the sensors mentioned below.

ID	Parameter	Range	Resolution	Min. Detection	Drift	Working Principle			
ΡM1	Ultra Fine Particulate Matters with size less than 1µ								
PM _{2.5}	Suspended Particulate Matters with size less than 2.5µ	0-5000 µg/m3	0.1 µg/m3	1 µg/m3	Up to +10%	Optical Particle			
PM10	Suspended Particulate Matters with size less than 10µ								
PM ₁₀₀	Total Suspended Particulates (TSP)	0-30000 µg/m³							
CO ₂	Carbon Dioxide	Upto 5000 ppm	1 ppm	400 ppm	< ±5 ppm / Year	NDIR			
со	Carbon Monoxide	0-5 ppm	0.01 ppm	0.01 ppm	< ±1 ppm / Year	Electrochemical			
SO ₂	Sulfur Dioxide	0-10 ppm	0.001 ppm	0.01 ppm	< ±20 ppb / Year	Electrochemical			
NO	Nitric Oxide	0-5 ppm	0.001 ppm	0.01 ppm	< 2% / month	Electrochemical			
NO ₂	Nitrogen Dioxide	0-10 ppm	0.001 ppm	0.01 ppm	< ±20 ppb / Year	Electrochemical			
O ₃	Ozone	0-10 ppm	0.001 ppm	0.01 ppm	< ± 20 ppb / Year	Electrochemical			

Table 3.1 Details of parameters offered



H ₂ S	Hydrogen Sulfide	0-1.5 ppm	0.001 ppm	0.01 ppm	< ±100 ppb / Year	Electrochemical
NH ₃	Ammonia	0-20 ppm	0.3 ppm	0.3 ppm	< 2% / Month	Electrochemical
CH₂O	Formaldehyde	0-10 ppm	0.05 ppm	0.05 ppm	< 2% / Month	Electrochemical
CH₃SH	Methyl Mercaptan	0-10 ppm	0.1 ppm	0.1 ppm	< 2% / Month	Electrochemical
Cl ₂	Chlorine	0-20 ppm	0.05 ppm	0.05 ppm	< 2% / Month	Electrochemical
туос	Total Volatile Organic Compounds	0-40 ppm	0.001 ppm	0.005 ppm	N.A.	PID
Ns	Ambient Noise	Upto 140 dB	1 dB	0.5 dB	2% / Year	Capacitance
Li	Light Intensity	Up to 1,00,000 Lux	1 Lux	1 Lux	N.A.	Photoconductivity
UV	UV Radiation (0-12 UVI)	0.1-100,00 0 uW/cm2	0.1 uW/cm2	0.1 uW/cm2	N.A.	Photoconductivity
Lv	Visible Light Intensity	Up to 5000 Lux	0.1 Lux	0.1 Lux	N.A.	Photoconductivity
Temp	Temperature	-40 °C to +125 °C	0.01 °C	-40 °C	N.A.	Solid State Semiconductor Sensing
Hum	Humidity	Up to 100% Rh	0.10%	0.10%	N.A.	Solid state semiconductor sensing
Bmp	Barometric Pressure	300-1100 hPa	0.18 Pa	300 hPa	±1.0 hPa / Year	Solid state semiconductor sensing
Ws	Wind Speed	0-40 m/s	0.1 m/s	0.1 m/s	N. A.	Ultrasonic
Wd	Wind Direction	0-359°	٥	1°	N. A.	Ultrasonic
Rm	Rainfall Monitoring	N.A.	0.25 mm	0.25 mm	N. A.	Tipping Bucket

Note: These are standard sensor offerings, If different Ranges & Resolutions of sensors are required, kindly refer to Product Brochures or reach out on support@oizom.com



3.2 Technical Specifications

Processor	Quad-Core ARM Cortex A-72		
Memory	2GB RAM, 8GB eMMC ROM		
Internal Storage	Upto 3 months		
Device Interface	On-device Software / API		
Operating Humidity	0-93% (IEC 61010-1:2010, AMD1:2016)		
Operating Temperature	-40 °C to +60 °C (IEC 61010-1:2010, AMD1:2016)		

Table 3.2 Operating Specifications

Table 3.3 Power specifications

Avg. Power Consumption	Maximum 7 Watt (Actual consumption depends upon the number of parameters) Maximum 50 Watt (Incase of Heated Inlet)	
Power Input Options	AC Power: 110-240VAC 50-60Hz Solar Power System: 24V DC, 2A, 60W - 100W (Check Table 3.3.1 for recommended specifications)	
PSU Specs	24V, 2Amps output from either of the power inputs.	
Battery Backup Time	Up to 12 Hours	
Battery Specs	LiFePO4 battery cell with rated voltage 12.8V Capacity 6Ah	

Notes:

- UPS & Stabiliser recommended on-site to avoid power fluctuations and interruptions
- For Solar DC + AC Power simultaneous usage, consider the above-mentioned ratings respectively.
- Minimum Voltage Required Over Solar Panel System: 24V DC
- During standby mode monitor consumes up to 7 watts of power.
- Power consumption may differ as per your sensor parameter configuration.
- A Lithium Iron Phosphate (LiFePO4) battery cell with a rated voltage of 12.8 V and a capacity of 6Ah provides a backup upto 12 hours.

Table 3.3.1 Recommended solar panel specifications

Open Circuit Voltage	28 V
Short Circuit Current	1.85 Amp
Voltage at Max Peak Power	24.96 V
Current at Max Peak Power	2 Amp
Watt	60 Watt - 100 Watt



Data Interval	2-30 minutes (configurable)		
Data-push Protocol	rotocol HTTP post request to host-server		
Data-pull	HTTP request on device IP		
Firmware Updates	Over-The-Air Firmware Update		
Standby Connectivity	GSM (2G/3G/4G) for remote diagnosis, FOTA updates and cloud calibration		
GPS Connectivity	GNSS: GPS/ GLONASS/ BDS/ Galileo, 1 559 MHz – 1 610 MHz		

Table 3.4 Communication specifications

Table 3.5 Communication protocols					
Communication	Connectivity	Specification			
	GSM	Global 2G/3G/4G			
	LORA	868 MHz, 915 MHz			
	LTE	CAT-M1			
Wireless	NB-IoT	CAT-NB1			
	Sigfox	868 to 869 MHz, 902 to 928 MHz			
	Wifi	802.11 b/g/n			
	MQTT	OASIS Standard MQTT Version 5.0			
	Ethernet	10BaseT/100BaseTX			
Wired	Relay Res.Load	2 Channel 7A 250VAC / 30 VDC			
	Modbus	RS485 RTU/TCP			

Table 3.5 Communication protocols



4. Hardware Assembling

4.1 Unboxing

Unbox the package and take out the device and its accessory tray. During unboxing make sure the mentioned arrow on the packaging should point upwards.





Figure 4.1 Unboxing the package



4.2 Product identification



Figure 4.2 Product identification

Every product is assigned a unique serial number before it is dispatched from the facility. This unique serial number can be found on the nameplate along with information about the product name, part number, power rating and certifications. The unique serial number is very important and becomes crucial while communicating for any kind of support.



4.3 Components





4.3.1 Enclosure

The enclosure is robust and compact in size which makes it compatible with pole and wall installations. It is a combination of aluminium-magnesium alloy and industrial-grade FRP non-corrosive type enclosure. All products are offered in this single-sized enclosure:











Figure 4.5 Schematic of connectors



All connectors attached to the monitor are covered with waterproof caps. The dedicated connectors are as per following table:

Connectors	Purpose	
Power Input	DC power cable from PSU	
С1	Input cable from Wind Sensor	
C2	Input cable from Rain Sensor	
C3	Output cables for MODBUS	
C4	Output cable for 2 Channel Relay	



4.3.3 Power Supply Unit (PSU)

To provide power supply to the monitor consisting of SMPS with a specification of 24 V, 2 Amps output from either of the power inputs.



Figure 4.6 Schematic of PSU



4.3.4 Cable



Modpus Caple

Figure 4.7 Schematic of cables

To connect AC mains, solar panel and accessories with the power adaptor & device, first check for the labelled tags on the cable.



4.3.5 Clamp & Mounting Bracket

Device mounting brackets are fixed on the pole using hose clamps. In case of wall mounting, these brackets are fixed on walls. The hose clamps and the device mounting brackets can be found separately in the package.



Figure 4.8 Schematic of device mounting bracket and clamps

4.3.6 Device mounting Plate



Figure 4.9 Schematic of device mounting plate on the enclosure

With the support of this plate, the monitor can be installed on the device mounting brackets. The device mounting plate can be found attached to the back.



4.3.7 Rain Sensor (if applicable)

Rainfall measurement works on the principle of tipping bucket and is provided with mounting attachment.



Figure 4.10 Schematic of rain sensor and mount

4.3.8 Wind Sensor (if applicable)

Wind speed & direction measurement works on the principle of ultrasonic sensing and the sensor is provided with mounting attachment. The A shown at the top of the sensor needs to be aligned accurately, with the North Direction using a compass.



Figure 4.11 Schematic of wind sensor and mount



4.3.10 Solar Panel (if applicable)

Monocrystal solar panel with power rating of 60-100 Watt, 24 Volts with mounting attachment. (Refer Table 3.3.1 for recommended solar panel specifications)



Figure 4.13 Schematic of solar panel

5. Bench Test (Initial Setup)

All Oizom[®] products are empowered with wireless and wired communication protocols. Multiple communication networks can be easily handled simultaneously. So, WiFi, GSM, ethernet & MODBUS can work together with the smart network management protocol.

The devices are compatible with fallback 2G, 3G and 4G networks along with LTE. There are dedicated connectors now for Dry-Contact Relay Output & MODBUS. Also, a Mini PCIe port is available on the device for a customized communication module.

Please open the Instrument & connect Battery Cable onto 'Battery' Connector at top left of Motherboard before proceeding.

Note: The following ports need to be whitelisted over the firewall for connection over GSM/WiFi/Ethernet:-

Device Management: 19001 Data Collection: 80, 443, 3002



An on-device data visualization tool helps to configure the network. To access the on-device data visualization tool, the monitor should be powered ON. There will be two conditions under which the monitor will be:

Condition A

The monitor is not connected with any existing WiFi or Ethernet network. Under this condition, the monitor will be a hotspot. Any smart device can hence be connected to the monitor. To establish connectivity, follow the steps:

- **Step 1** Connect the smart device (i.e., a laptop, mobile or tablet) by selecting the hotspot network named after your Device ID.
- Step 2 The credentials will be:
 SSID [DEVICE ID] Eg. if the device ID allotted is PM01P0008, the SSID will be PM01P0008
 Default Password 12345678
- Step 3 Open any web browser on your smart device and enter the following IP Address: http:// 192.168.45.1
- Step 4Enter the user credentials for the login page:Email address admin@oizom.comPassword oizom@admin
- **Step 5** The on-device data visualization tool can now be accessed

Condition B

<u>The Monitor is connected to an existing WiFi or Ethernet network.</u> Under this condition, ensure that the smart device is connected to the same network.

- Step 1 Open any web browser on your smart device and enter the following:
 [DEVICE ID]. local
 Eg. if the device ID allotted is PM01P0008, enter pm01p0008.local
 Or IP address allotted to the device in the network
- **Step 2** Enter the default user credentials for the login page:



Email address - admin@oizom.com Password - oizom@admin

Step 3 The on-device data visualization tool can now be accessed

C Antisecure Image: Secure Im	Settings	× +	0
Settings Public Public </th <th>← → C (▲ N</th> <th>ot Secure pm01p0008.local/#/u/settings</th> <th>🖙 🚖 😸 Incognito 🗄</th>	← → C (▲ N	ot Secure pm01p0008.local/#/u/settings	🖙 🚖 😸 Incognito 🗄
PM01P008 C bende Vifi L bende Vifi<			Q ± ⊡
Columnation Ethernet Columnation	Overview	PM01P0008	⊙ Sensor 📰 WAN 🚱 LAN
Automation Calibration Calibration <th>(🕗 Dashboard</th> <th></th> <th>G</th>	(🕗 Dashboard		G
Celeration Wifi © bences © Integration	Automation	Ethernet	~
Or Sectors Image: SSM ●	Calibration	Wifi •	~
c Cervices	Settings	GSM	~
E Case	Devices		
Let Reference and the second s	Integration		
	🐣 User		

Figure 5.1 On-Device Data Visualization

Once connected, the user will have access to some basic modules. There will be 3 tabs under the **Settings** module:

- 1. Sensors For enabling or disabling data of any sensor provided in the monitor. This can be done with the help of a toggle.
- 2. WAN Network configuration for GSM, WiFi, Ethernet
- 3. LAN Configuration for Relay & MODBUS

Following are the stepwise instructions for configuring the monitor with your preferred communication protocol:

5.1 GSM

If your monitor sends data using GSM, it should have a working SIM card placed inside. The monitor comes with a pre-inserted SIM in most cases.



However, in case if under pre-defined terms the SIM card needs to be inserted by the user, the user needs to follow the following instructions:



Figure 5.2 SIM card replacement

- **Step 1** Ensure that you have a working nano-SIM card that is activated by the carrier. Open the cap of the SIM card holder (See fig 7.2)
- **Step 2** For replacing an existing SIM, gently remove the SIM by pressing it using your finger and then pulling it outwards.
- **Step 3** Replace with a new SIM by pressing it inwards and gently pushing it using your finger.
- **Step 4** Put back the cap as it was placed earlier.
- **Step 5** Select the Settings module and click on GSM. The Red circle



shows there is no connection established. This will be shown when no SIM card is inserted.

- **Step 6** Users can select from Manual or Automatic APN entries. In the case of manual APN, enter your APN of the SIM carrier.
- **Step 7** Select Submit. The Green circle shows the connection is established.
- **Step 8** Check for the latest data point in the Overview or Dashboard module

≡ SETTINGS		
Device PM01P0008 -		
Ethernet •		
Wifi		
GSM •		
	IP Address 25.172.85.21	
	Gateway 25.172.85.22	
	Network Mask 255.255.255.252	
	Select APN type	▼
	apn jionet	•
	submit	

Figure 5.3 GSM configuration

5.2 WiFi

- **Step 1** Ensure the monitor is in a zone where the WiFi signal is optimum.
- **Step 2** Select the Settings module and click on WiFi. The Red circle shows there is no connection established.
- **Step 3** In the dropdown enter the SSID and Password of the WiFi network the monitor needs to get connected.



- **Step 4** Enter Submit. The Green circle shows the connection is established.
- **Step 5** Your monitor should be connected to the preferred WiFi network. Check for the latest data point in the Overview or Dashboard module.

PM01P0008 -		
Ethernet		
Wifi		
	Select Wifi	·
	Password *	2
	Connect	
GSM •		

Figure 5.4 WiFi configuration

If you are still not able to connect to the instrument, you can access the on-device tool to setup the device on required communication protocol. For this, we will be creating a mobile hotspot and connecting your laptop to the same network.

Step 1

Create a Mobile Hotspot in your cellphone with following credentials: **SSID**: OIZOM **Password**: polludrone

Step 2

Restart the device from the switch once, the device should automatically connect to Wifi of the mobile hotspot.



Step 3

Connect your laptop to the same WiFi network & enter the following in the browser: <u>http://deviceid.local</u>, for example <u>http://pm01p0008.local</u>

Now, Enter the default user credentials for the login page: **Email address** - admin@oizom.com **Password** - oizom@admin You should now be able to access the on-device tool.

5.3 Ethernet

- **Step 1** Open the cap of the Ethernet connector.
- **Step 2** Insert the ethernet cable in the connector.
- **Step 3** Select the Settings module and click on Ethernet. The Red circle shows there is no connection established.
- **Step 4** In the dropdown select from DHCP or Static. In the case of Static connectivity enter the details as shown in Fig 7.5.
- **Step 5** Enter Submit. The Green dot shows the connection is established.
- **Step 6** Your monitor should be connected to the network. Check for the latest data point in the Overview or Dashboard module.

SETTINGS			<	Q	≜ <u></u>
Device PM01P0008	*		[Sensor 	⊞ WAN
Ethernet 🛛 🔴					
	IP MODE STATIC	<u> </u>			
	IP Address				
	Gateway				
	Network Mask				
	Conne	ect			
Wifi					
GSM •					

Figure 5.5 Ethernet configuration



5.4 MODBUS

5.4.1 MODBUS RTU

- Step 1 Insert the MODBUS cable in the C3 connector on the monitor The MODBUS cable specification is: Yellow: B/Data -Blue: B/Data + Red: 18-24 V DC Yellow-Green: GND
- **Step 2** Connect the third-party device which needs to be configured
- **Step 3** Select the Settings module and click on LAN.
- **Step 4** Select Modbus RTU from options.
- **Step 5** Enter Submit.
- **Step 6** Your monitor should be connected to the MODBUS RTU network.

≡ SETTINGS			<
PM01P0008			
Modbus			
	Modbus RTU		slaveid 2
	Modbus TCP		
		Update Config	

Figure 5.6 MODBUS configuration

5.4.2 MODBUS TCP

Step 1 Connect monitor using Ethernet Cable with MODBUS TCP



Supported system.

- **Step 2** Use DEVICEID.local / Given IP address from the network as IP and 502 as Port.
- **Step 3** Select the Settings module and click on LAN.
- **Step 4** Select Modbus TCP from options.
- **Step 5** Enter Submit.
- **Step 6** Your monitor should be connected to the MODBUS RTU network.

5.5 LoRa (868 Mhz or 915 Mhz)

			<	G	<u>م</u> ±	E→
Overview	KV01P0030			 Sensor 	III WAN	LAN
(7) Dashboard	LoRa					^
Automation		devEUI 3C C1 F6 5 0 3 7B 37	Device Address			
Galibration	Enabled	network session key / Network key	app session key / App Key 12 41 11 4C B FC 76 5D EE 5 4A EF 67 79	9 46 1C		
Settings		class	network mode			
Devices						
🐣 User	Modbus					~
		Lindato Confia				
		opuate comig				

- **Step 1** Go to LAN from top-right corner
- **Step 2** Enable LoRa toggle button
- **Step 3** Enter the DevEUI, same as per LoRa Module on Lasan PCB in Hex.
- **Step 4** As per the Network mode (ABP or OTAA), enter the LoRa keys such as Device Address, NWK Key & App Key in Hex.
- **Step 5** Select Class C or Class A
- **Step 6** Click on 'Update Config' to save the LoRa Configuration.



5.6 MQTT

	≡ settings	☑ Q ± D
Overview		⊙ Sensor III WAN ① LAN
(7) Dashboard	EV18P0001	
驇 Automation		•
a Calibration	TCP / MQTT	^
Settings	Enabled	
O Devices	Mode MQTT -	
🚨 User	Host	
	Port	
	User	
	Password	
	Topic	
	Update Config	

- **Step 1** Go to LAN from top-right corner
- **Step 2** Enable MQTT toggle button
- **Step 3** Select MQTT from Mode Dropdown
- **Step 4** Enter Host, Port, User, Password & Topic Details of your MQTT Broker.
- **Step 5** Click on 'Update Config' to save the MQTT configuration
- **Step 6** The device should now communicate with your MQTT Broker



5.7 Relay / Automation

- Step 1 Insert the Dry-Contact Relay cable in the C4 connector on the monitor.
 The Relay Contact Cable specification is K1 OUTPUT 1:- BLUE(Common), YELLOW(NO) K2 OUTPUT 2:- RED(Common) , YELLOW-GREEN(NO)
- **Step 2** Select the Automation module for configuring the monitor.
- **Step 3** Select the device from the dropdown from the left top corner for which you wish to add configuration.
- **Step 4** Click on the plus sign to add a new configuration.
- **Step 5** Select the Output, based on which parameter, Default ON or OFF, Value (greater than), Value (less than) for configuration.
- **Step 6** Enter Submit.
- **Step 7** The monitor should be restarted for establishing a connection.

	Add New Automation se	ettings	\mathbf{x}
Output 1	Based on PM:0	<u> </u>	
	Default : ON	·	
PM:o Value	500 µg/m³	then ON -	
PM10 Value 🔇	100 µg/m³	then OFF -	
	Submit		

Figure 5.7 Relay configuration

Note: Please use Relay as Dry Contact and not as Wet Contact with AC Supply, however, 7A 250VAC / 30 VDC is Res.Load (Contact Rating)



5.8 Device Switch indications



Figure 5.8 Device Switch indications

To switch ON the device, push the Power switch one time. To switch OFF the device, push the power switch again one time. Before switching ON the device, recheck all power cable connections. If you are restarting the unit, wait for at least a minute before switching ON.

The Power ON/OFF switch has LED indication feature. Five different colours signifies different modes of operation. Figure describes the LED functions and their significance.

When powered on, the monitor intakes air samples at a predefined frequency through the air sampling system. Once the air sample is stabilized, the sensory system takes multiple readings during the sampling time and performs relevant data-processing. During this cycle time, the monitor



flushes out old air samples and pulls in a fresh one. After each sampling, the data processing system sends the processed data to the central server using a built-in communication module.

If in case after powering ON, there is no connectivity and you see the Green light blinking, follow the steps mentioned in <u>Section 5</u>. There could be a chance that the GSM network is not established or you may need to connect to alternate methods of communication.

6. Instructions for proper installation

6.1 Selecting location for installation

- Proper location selection is critical for optimizing data collection. it varies as per the purpose of the project. According to the USEPA OA handbook (vol II, Section 6.0 rev.1), the selection of locations should be based on monitoring purposes.
- 2) The monitor should not be located adjacent to walls, buildings or trees as that might obstruct or distort the airflow (Mounting on a pole with a minimum diameter of 50 mm to a maximum diameter of 250mm is advisable).
- 3) The monitor should be located away from local pollution sources like fire hydrants, sprinklers, standby generators, heat compressors, air exhaust, furnace or incinerator fumes, etc. so that the emissions from these sources will not affect monitoring.
- 4) The monitor should be located away from absorbing or adsorbing surfaces. Some building materials can absorb pollutants or in some cases, PM₁₀ may get deposited on the leafy vegetation nearby. Hence, sites prone to the effects of absorption and adsorption should be avoided.
- 5) The monitor should be located away from any physical interferences, e.g., location should be away from overhead high-voltage cables to prevent any electrical interference with the device.
- 6) Sites that are prone to chemical interference should be avoided, eg. roadside ozone monitoring may not be advisable since there are chances of interference from vehicular emissions.
- 7) The monitor should not be located at road intersections (unless the intersection is a specific objective of the monitoring), instead, it should be



located midway along the road. Air quality at intersections is generally unrepresentative and may be better or worse than the rest of the road, depending on congestion and air flows.

- 8) For traffic pollution monitoring, the monitor should be kept at least 3 meters above the street level to prevent re-entrainment of particulates from the street, to allow free passage of pedestrians and to protect the sampling inlet from vandalism.
- 9) The monitor should be preferably located at sites where there is an availability of existing structures to mount monitoring equipment as well as the availability of facilities such as electricity of sufficient rating, water, network connectivity, etc.
- 10) The monitor should not be located at sites vulnerable to vandalism.
- 11) Site Location of the monitor should be such that there is an availability of easy transportation of tools, instrument repair and the movement of other bulky equipment to and from the site.
- 12) While selecting a location for the device, changes around the monitoring sites should be taken into consideration. Demolition or construction activities, roadworks resulting in a diversion of traffic or congestion can all have a considerable effect on data.
- 13) For long-term sites, the presence of small trees close to the site which could grow to be very large over the period of monitoring may be taken into consideration

6.2 Placement of the monitor during installation

- 1) The monitor should be at least 1 meter away from walls, buildings or trees to allow unrestricted airflow to the device.
- 2) The monitor should be installed at a height of 12 15 feet (4-5 meters) from the ground.
- 3) The sample inlets should not be within a confined space, in a corner, under or above a balcony in order to allow free airflow to the device. 1-1.5 m from the nearest vertical or horizontal surface.
- 4) The monitor should be installed in such a way that there is an open airflow in at least three of four quadrants, i.e., 270° around the inlet (180° if the device is placed at the side of a building).
- 5) A minimum clear-sky angle of 120° is recommended.



- 6) The monitor should be at least 25 m away from local pollution sources, e.g., domestic chimneys, standby generators, heat compressors, air exhaust, furnace or incinerator fumes, etc. especially if these sources are lower than the sampling point. With larger sources, the distance should be greater.
- 7) The monitor should be kept at a distance of 200 m from unpaved roads and streets. Its intake should be at least 4-5 meters above the street level and at a horizontal distance of 1 meter from the curb.
- 8) The monitor should be kept more than 100 meters away from streets having traffic volumes exceeding 500 vehicles/day. Typical locations having negligible traffic are parks, malls or landscaped areas, etc.



Figure 6.1 Selection criteria of monitor placement



6.3 Safety

Since devices are usually installed at height, certain safety precautions need to be taken prior to as well as during the installation/maintenance:

- 1) All necessary personal protective equipment (PPE) with safety helmet must be worn at all times by the engineer
- 2) A well designed & manufactured ladder to be used for working at heights. In case of difficult approaches, a boom lift should be used.
- 3) Electrical connections should be checked prior to powering up the device.
- 4) All necessary permissions to be checked & met prior to installing the device.
- 5) Personnel with prior electrical experience & working at height may be for hired or any other kind of activity like maintenance & troubleshooting.
- 6) Anti-static gloves should be used for any kind of troubleshooting inside the device.
- 7) UPS & Stabiliser on-site is recommended for avoiding power fluctuations & interruption.



6.4 Tools Required

Installation of the monitor will need certain tools. Correct selection of tools is very critical to make the installation process smooth and efficient. The table presents a list of tools required for installation (not included in the package):

Multimeter - 1 no.	Nose plier - 1 no.	Tester - 1 no.	Cutter - 1 no.
Plier - 1 no.	PH 2 Screwdriver - 1 no.	6 mm drill bit - 1 no.	Hammer - 1 no.
Measuring Tape - 1 no.	Hex Nut driver 7 mm - 1 no.	0.5 mm x 3 core cable - 1 no.	Heavy RPM drill machine - 1 no.
Spirit level - 1 no.	Cable tie - 1 lot.	Plastic or wood wall grip - 1 no.	3 pin Plug - 1 no.
AC wireless test probe - 1 no.	Insulation tape - 1 no.	Spanner 20/22 mm - 1 no.	Spanner 18*19 mm - 1 no.
		2 (0) 22	<u>S</u>

Table 6.1 List of tools required



7. Installation



Figure 7.1 Device mounting bracket and clamp assembly

The device mounting brackets need to be fixed on a pole along with the hose clamps. Alternatively, these brackets can also be fixed on a wall.



Figure 7.2 Installing device mounting brackets on a Pole

First, place one of the device mounting brackets and fix it on the pole using the hose clamp (refer image). Alternatively, in places with no poles, the brackets can be mounted on a wall. There will be no usage of clamps while fixing the brackets on the wall. The brackets have to be fixed by nailing in the wall using the 4 slots provided in the pole bracket. Ensure the orientation of the bracket as per the image (the slot for hanging the device is at the top).



The lower bracket needs to be placed at a distance of 223 mm. Ensure the brackets are fixed firmly. Also, check the alignment using a spirit level.



Figure 7.3 Installing device mounting brackets on a wall

7.1 Power Supply Unit (PSU)



Figure 7.4 Mounting the PSU

Once the device mounting brackets are fixed properly, take the power supply unit (PSU) out of the armour tray. Insert the AC IN cable (3 pin connector) and DC OUT cable (4 pin connector) into the power supply unit (PSU). Ensure the connectors are firmly fixed by rotating the locking nut clockwise.

The PSU comes with a fixed attachment which needs to be slided in the top pole bracket slot, on the left side. Make sure the screw on the top of the attachment matches the hole in the mounting bracket. Once the PSU is mounted properly, route the cables from behind the bottom mounting bracket. Proper cable routing at this stage is critical.



7.2 Device mounting



Figure 7.5 Placing the device

The device mounting plate is pre-fixed on the device. Mount the device using the hooks on the mounting plate. A 20° inclination (approximate) from the pole will be ideal for matching the slots on the device mounting bracket.

Once the device is mounted on the device mounting bracket properly, make sure to fix the device mounting plate on the bracket. The mounting plate and the bracket can be fixed using screws on the two slots provided on each of the device mounting brackets.



Figure 7.6 Fixing the device mounting plate



7.3 Rain sensor (if applicable)



Figure 7.7 Mounting the Rain sensor

Rain sensor needs to be unboxed from the package and fixed with its attachment. The rain sensor along with the attachment needs to be screwed on the rain sensor bracket. On completing this fixture, the bracket needs to be bolted on the bottom/top pole bracket. Selection of top or bottom bracket may vary from site to site. Refer figure for understanding the sensor mounting & its attachments.



7.4 Wind sensor (if applicable)



Figure 7.8 Mounting the Wind sensor

The wind sensor needs to be unboxed from the package and fixed with its attachment. First, the wind sensor housing along with the wind sensor bracket needs to be bolted on the bottom/top pole bracket. Now, the wind sensor needs to be placed on the housing. Ensure the cable is first passed through the housing. After proper placement and orientation to the North, fix by tightening the grub screws. Selection of top or bottom bracket may vary from site to site.

Refer figure for understanding the sensor mounting & its attachments.



7.6 Solar panel (if applicable)



Figure 7.10 Mounting the Solar Panel

- **Step 1** The Solar panel should be mounted above and opposite to the device. It should be facing the north direction for maximum sunlight. The mounting plate will be attached to the panel.
- **Step 2** Now take the centre cable of the PSU and check the wires in black and red colour.
- **Step 3** Flip (Turn around) the solar panel and locate the black filament box where wires will be attached. Slide down the top cover, pass the cable through the given hole and connect the black wire in the negative(-) side and red wire in the positive(+) side. Check the wire connection and slide back the top cover.
- **Step 4** To install the solar panel on the pole, take the 2 hose clamps and insert it through the hole of the mounting plate attached to the panel. Now tighten the screws of clamps with the help of screwdrivers on the pole.
- **Step 5** Make sure that the shadow of the solar panel does not fall on the device's top plate, as it may affect the UV/Light measurement. Finally, check that the wires are untangled properly before completing the installation.



Countries	hetaangle	Facing Direction
Canada, Russia, Norway	40	South
Ireland, Denmark, Monaco, Spain, France, Ukraine, Spain, Germany	35	South
China, Kazakhstan, Iran, Turkey, Libya, Poland, Italy, UK, USA	30	South
Saudi Arabia	25	South
India, Mexico	20	South
Australia	25	North
South Africa	30	North

Fable 7.1 Angle of incidence	according to the geography
-------------------------------------	----------------------------

7.7 Identification of connectors



Figure 7.11 Identification of connectors



- **Step 1** The male connector (4 pin) of the power supply cable needs to be connected to the female connector (4 pin) on the POLLUDRONE. Open the cap of the female connector. Before connecting, have a good look at both the connectors.
- **Step 2** Check for the 3 slits on both the connectors. One of the 3 slits will be wider than the other two. The widest slit on the female connector on the monitor can be seen beneath the connector labels. To insert the male connector, match this slit with the one on the female connectors and gently insert it in with a little push. The connector must not be forced into the port by any means. Do not try to force the connector into the port by adjusting it in random circular motions. Doing so will damage the connector pin as well as POLLUDRONE.
- **Step 3** Once the connector is inserted, tighten the protection cover by rotating it in the clockwise direction.

7.8 System connectivity

The connectors provided are used for power and accessories. Users are advised to check for the connector labels and cable tags prior to any connection.

AC Power Supply	Red Cable: Direct (110V-240V AC) (50-60Hz) Black: Neutral Green cable: Earth	
Supply of solar panels (if any)	Red: Positive solar energy (+) Black: Negative Solar Energy (-)	
4 pin connector	To the device.	

Note: Check cable tags before connecting any wires to the power source.





Figure 7.12 Cable management



8. WebApp: Envizom

Envizom[™] is a Web-application to visualize and analyze the data from the device. It can be accessed from any browser. To go to Envizom[™], type in your browser: <u>https://data.oizom.com</u> and hit Enter. Use your login credentials to access the application. The application is powered by several modules like Overview, Dashboard, Cluster, Display, Reports, Alerts, Analytics, User & Device management, etc.



Figure 8.1 Login page-Envizom[™]

8.1 Device configuration in Envizom[™]

Set location

From the Devices Module user can set the location of the device, Go to Edit device then set the location by entering the lat long or by moving the pin on the provided map which will set the lat long accordingly.

Configure device name

In the edit, device section users can set Device Name/Label as per the specific requirement.



		Update Device	\mathbf{x}
Device Id OZ_DEM0_002 Latitude 22.530475 Device Location Halol	Device Name Halol Demo Longitude 73.465276 City Vadodara	Map Satellite Scrap Godown Ceat Halol Velvet Cinemas Control	
Country India		Innovetion Centre New Mahalasim Transport Google Reychem RPG Private Limited Submit	Terns of Use Report a map error *colick on map to set location**

Figure 8.2 Devices Page-Envizom[™]

Configure units

For configuring the units go to the User module, then from the top right corner go to the Units section. It can be used to change the units of any parameter.

	USER Units	< ±		₽
Overview	Units Setting	Profile	AQI	Units
(?) Dashboard	Parameters	Units		
😫 Cluster	UVI	● UV ○ 10 ⁴ mW/cm ¹ ○ mW/m ¹		
💀 Reports	Temperature	۵۲ 🔘 ۲۵		
analytics	PM ₁	O mg/m³		
🔔 Alerts	PM ₁₀	O mg/m³		
Display	PM ₂₆	O mg/m³		
🐣 Heatmap	Light	() Lux		
Devices	R. Humidity			
Integration	\$0 ₂	mg/m³ O ppb O ppm O µg/m³		
≚ User	NO	mg/m³ O ppb O ppm O µg/m³		
	H ₂ S	O mg/m³ O ppb O ppm 💿 μg/m³		
	O ₃	O mg/m³ O ppb O ppm ● µg/m³		
	NQ ₂	O mg/m³ O ppb O ppm ● µg/m³		
	CO	● mg/m³ ○ ppb ○ ppm ○ µg/m³		
	CO ₂	ppm		
	Battery	ی ہ		
	AQI	۲		
		Update Cancal		

Figure 8.3 User page-Envizom[™]



9. Operation

9.1 Cleaning



Figure 9.1 Exterior cleaning

While the monitor will not need frequent maintenance, it is highly advisable to keep regular checks. Periodic cleaning is important to ensure optimum performance. Monthly or quarterly regular maintenance activity has to be carried out depending upon the surroundings. The activity includes cleaning the dome for the light sensor, air inlet, and outlet mesh & general cleaning of the exterior. The below steps need to be followed for the cleaning of the device



9.1.1 Solar panel

Clean the solar panel using a brush or a cloth. Ensure no dust deposition is seen. If needed a damp cloth or water with a squeegee may be used for cleaning. The frequency of the cleaning may vary depending on the location.



Figure 9.2 Cleaning of Solar Panel

9.1.2 UVL sensor dome

Clean the UV dome with a soft cloth to ensure no dust deposition is found. The frequency of the cleaning may vary depending on the location.



Clean the dust accumulation using soft cloth

Figure 9.3 Cleaning of UVL Sensor Dome



9.1.3 Rain sensor



Remove dirt and debris Use water to clean tipping bucket (Remove the rainspikes before cleaning)

Figure 9.4 Cleaning of Rain Sensor

Clean the rain sensor using a brush. Ensure deep cleaning is done by removing any dirt deposition or debris found inside the enclosure. Remove the enclosure and clean if required. Once the dust is removed, pour water to clean the tipping bucket inside the enclosure. The frequency of the cleaning may vary depending on the location.



9.1.4 Air Sample Inlets and Outlets



Figure 9.5 Cleaning of air sample inlets and outlets

Locate the air sample inlets and outlets. One filter cap is on the left side of the monitor whereas 3 filter caps are located at the bottom. Remove the filter cap by rotating it anticlockwise. Ensure that you remove the filter cap and not the nut and gasket. Clean the filter mesh with a soft cloth or a brush followed by blowing air into the filter mesh for removing dust or debris. Once cleaned thoroughly, rotate the filter cap clockwise to fix.



9.2 Sensor Configuration

	≡ settings	<	Q	٠	<u>*</u>	€
Overview	Device PM01P0008 V		 Senso 	or 📰	WAN (D LAN
(?) Dashboard	Dust				Enable	ed
離 Automation	Noise				Enable	ed
G Calibration	Temperature & Humidity				Enable	ed
Settings					-	
O Devices	UV Raditaion				Enable	ed
🚨 User	Rain				Enable	ed
	Wind				Enable	ed
	Gas Sensors					~
	Update Config Enable Calibration Mode					
Version 3.0.2						

Figure 9.6 Sensor configuration

To enable or disable any sensor, click on the Settings module from the on-device data visualization tool.

Click on the toggle to enable or disable as per the preference for any sensor. Click on Update Config to update the recent configuration. Check the next data point to validate the changes.

9.3 Spot-Calibration

Spot Calibration is carried out by collocating the monitor with a reference standard. The reference standard can either be a stationary reference station (or equivalent "gold standard" instrument), mobile reference instrument or a freshly calibrated monitor.

The monitor is operated adjacent to the reference standard in real-world conditions for a definite period of time (ideally 5 - 6 days). After the collocation period, the results acquired from both the devices are compared to determine the offset (i.e., drift) and gain (i.e., sensitivity) error for the device, if any.

Gas sensors need to be calibrated and periodically after 12 Months checked to ensure sensor accuracy and system integrity. The intervals between calibration can vary for different sensors.



For optimum results, it is recommended that the monitor data is calibrated and validated with a reference standard every 6 months. Additionally, it is recommended to calibrate the monitor when relocated, post-maintenance or replacement.



Figure 9.7 Spot Calibration Methodology



10. Replacements

10.1 Power supply unit (PSU)









Figure 10.1 Replacement of PSU



Refer the image above for replacing the PSU. **Switch OFF the monitor before starting any replacement activity.** By unscrewing the fastener on the device mounting bracket, slide the PSU in the outward direction. Carefully remove the connectors. Now replace the old PSU with the new one and reconnect the connectors as per mentioned labels. Slide the PSU on the mounting bracket inwards and screw it with the fasteners. Switch ON the device.

10.2 Battery



Figure 10.2 Replacement of battery

The battery is placed inside the enclosure. **Ensure the monitor is switched OFF** before performing the replacement activity. Open the enclosure and you can locate the battery on the top left side. Firstly, remove the battery connector to discharge it from the main circuit. Now unscrew the knob by rotating it anti-clockwise. Once done, remove the battery pack from its base



plate by lifting it slightly. Carefully cut the cable tie using a pair of scissors. Now, replace the battery with the new one by pulling the old battery out of the metallic housing. Place the new battery inside the housing and fix it using a new cable tie. Fix the battery pack to the base plate and screw the knob by rotating it clockwise. Reconnect the battery to the main circuit. Close the enclosure and switch ON the device.

10.3 Sensors



Figure 10.3 Schematic of the monitor and the sensors

Every sensor has a limited life span. The sensor life depends on the average pollutant concentration in the area. The sensors need to be replaced once



their performance starts to deteriorate and the system starts giving unstable data.

ID	Parameter	Expected life for replacement
ΡM ₁	Ultra Fine Particulate Matters with size less than 1μ	18 Months
PM _{2.5}	Suspended Particulate Matters with size less than 2.5µ	18 Months
PM10	Suspended Particulate Matters with size less than 10µ	18 Months
PM100	Suspended Particulate Matters with size less than 10µ	18 Months
CO ₂	Carbon Dioxide	2 Years
СО	Carbon Monoxide	2 Years
SO ₂	Sulfur Dioxide	2 Years
NO	Nitric Oxide	2 Years
NO ₂	Nitrogen Dioxide	2 Years
O ₃	Ozone	2 Years
H ₂ S	Hydrogen Sulfide	2 Years
NH ₃	Ammonia	2 Years
CH ₂ O	Formaldehyde	2 Years
CH₃SH	Methyl Mercaptan	2 Years
NO ₂	Nitrogen Dioxide	2 Years
SO ₂	Sulfur Dioxide	2 Years
Cl ₂	Chlorine	2 Years
TVOC	Total Volatile Organic Compounds	24 Months#
Ns	Ambient Noise	3 Years
Li	Light Intensity	3 Years
UV	UV Radiation (0-12 UVI)	3 Years
Lv	Visible Light Intensity	3 Years
Temp	Temperature	3 Years
Hum	Humidity	3 Years
Bmp	Barometric Pressure	3 Years
Ws	Wind Speed	3 Years
Wd	Wind Direction	3 Years
Rm	Rainfall Monitoring	3 Years
#TVOC Sensor	Housing: 24 Months, TVOC Lamp is user replaceable: 5,000 hours	

Table 9.1 Life span of different sensors



Note: Expected Sensor Life can vary, subject to actual concentration on-site. In the interest of continued product improvement, we reserve the right to change design features and specifications without prior notification. The data contained in this document is for guidance only, OizomTM accepts no liability for any consequential losses, injury or damage resulting from the use of this document or the information contained within.

10.3.1 Noise sensor

Ensure that the monitor is switched OFF prior to performing the replacement activity. Open the enclosure and you can locate the noise sensor. First, detach the connector and then remove the nut & gasket by rotating it anti-clockwise. Pull the noise sensor out after it is detached completely from the body. Now replace the old sensor with a new one and fix it by rotating it clockwise. Fix the gasket and nut. Attach the connector and close the enclosure. Switch ON the device.



Figure 10.4 Replacement of noise sensor



10.3.2 Dust sensor



Figure 10.5 Replacement of dust sensor

Ensure that the monitor is switched OFF prior to performing the replacement activity. For removing the Dust sensor, the Noise sensor is required to be removed. Open the enclosure and you can locate the noise sensor. First, detach the connector and then remove the nut & gasket by rotating it anti clockwise. Pull the noise sensor out after it is detached completely from the body. You can now locate the dust sensor. First, detach the connector and remove the lock nut from both ends of the dust sensor. Once loosened, remove the dust sensor and replace it with a new one. Fix the dust sensor by fastening the lock nuts on both ends. Now, fix the Noise sensor as mentioned in Figure 10.4. Attach the connector and close the enclosure. Switch ON the device.





10.3.3 THP (Temperature, Humidity, Pressure) Sensor

Figure 10.6 Replacement of THP sensor

Ensure that the monitor is switched OFF prior to performing the replacement activity. Open the enclosure and you can locate the THP sensor. Now detach the connector and remove the sensor using anti clockwise motion of the nut and gasket. Hold the disc and cone body of the THP sensor to assist the removal of the THP sensor. Replace the old sensor with a new one and fix it by a clockwise motion using the nut and gasket. Place the disc and cone body after cleaning on the exterior to assist the fixing of the sensor. Close the enclosure and switch ON the device.

10.3.4 Oizom[®] Gas Sensors (OGS)

Ensure that the monitor is switched OFF prior to performing the replacement activity. Open the enclosure and you can locate the sensor box. Remove the 6 thumb screws as shown in the image above. Now carefully remove the sensor box by pulling in the outward direction. Place the screws safely for using it later. Identify the OGS by the label showcasing the parameter. Replace the old OGS by pulling out gently & placing the new OGS at the same location. Ensure the new sensor is fixed firmly as loose contact may lead to loss of data. Carefully place the sensor board and attach it back with the 6 screws. Close the enclosure and switch ON the device.





Figure 10.7 Replacement of OGS

10.3.5 Rain sensor

Ensure that the monitor is switched OFF prior to performing the replacement activity. Remove the rain sensor connector from the device. You can locate the connector by viewing the labels on the bottom of the device. Now, unscrew the rain sensor bracket from the device mounting bracket as shown in the figure. Replace the old sensor with a new one and attach it on the device mounting bracket. A spirit level on the rain sensor may be used for alignment. After proper alignment of the sensor, firmly fix the sensor on the device mounting bracket by screwing. Fix the connectors and switch ON the device.





Figure 10.8 Replacement of rain sensor



10.3.6 Wind sensor



Figure 10.9 Replacement of wind sensor

Ensure that the monitor is switched OFF prior to performing the replacement activity. Remove the wind sensor connector from the device. You can locate the connector by viewing the labels on the bottom of the device. Now, unscrew the rain sensor and detach it from the mount. Replace the old sensor with a new one and fix it by screwing it on the mount. Ensure the arrow on the wind sensor faces the NORTH direction. Fix the wind sensor connector and switch ON the monitor.



11. Diagnosis/Debugging

Power and network availability are the prime checks in case of equipment failure. If the issue is still unresolved after remote diagnosis, on-site troubleshooting can be planned by an engineer. Below table lists the types of alerts users can receive based on the faults.

We store device logs upto 3 months for any troubleshooting or maintenance activity, however cloud data for parameter value storage is unlimited.

Parameter	Error Values (device data)	Message / Label
General	after installation (or relocation)	Stabilizing (for next 24 hrs)
General	if monitor online after 2 days due to battery discharge or power cut	Stabilizing (for next 24 hrs)
General	during calibration	Under Calibration
General	during maintenance	Scheduled Maintenance
General	battery > 5% & missing values for less than 24 hours	Possible Network issue
General	battery > 5% & missing values for more than24 hours	Under Troubleshooting
CO2, CO, O2, Temperature, Humidity, Pressure, Noise	continuously 0 (for 24 hr)	Sensor Fault
CO2	< 200 ppm (for 24 hr)	Calibration Required
02	< 19 or > 22% (for 24 hr)	Calibration Required
NO2, SO2, O3, NO,	continuously < 0 or > 20 ppb (for 2 days)	Calibration Required
Dust	> 900 (for 2 day)	Sensor Fault
Dust	0 (for 24hr)	Sensor Fault
Battery	< 5%	No Power Available
Rain	> 20" (24 hours)	Sensor Fault

Table 11.1 List of alerts



12. Customer Support

Our remote support team is available for troubleshooting. If you have any query regarding the installation or functioning of our instruments, please reach out to your assigned Project Manager

Generate Ticket: https://oizom.freshdesk.com/support/login

Contact No: +91-8866660117

Email Id: support@oizom.com

A Chatbot in Bottom-right corner is also available in Envizom to talk to Oizom Personnel directly or find Help Articles to answer your FAQs

13. Disposable Terms

When product ends its usage life, it must be taken to a recycling point for electronic equipments.

The equipment has to be disposed on a selective waste collection system, different to that of urban solid waste. Please, dispose it properly.

- Dispose this type of wastes according to local laws.
- Dispose of used battery or sensors immediately.
- Do not disassemble and do not dispose of in fire.
- Do not mix with the solid waste stream.
- Spent batteries and used sensors must be disposed of by a qualified recycler or hazardous materials handler.



Glossary

Enclosure	The Outer Body Of The Device.
Reference Station	Reference Grade Continuous Ambient Air Quality Monitoring Station
Co-location	Correlating Data By Placing Two Devices Side By Side
Spot Calibration	Calibration Of The Devices At The Site
Ambient Monitoring	Monitoring Of The Ambient Air Quality
Active Monitoring Technology	Air Sampling Technology Where The Sample Is Taken Inside The Device By Creating A Bio Mimicry Of The Human Lung
Odorant Dispersion Plume	Representation Of The Patter Of Odour Spread Due To Atmospheric Conditions, Terrains And Odour Sources
Odour Atmospheric Dispersion	The Phenomenon Of Odour Spread Due To Atmospheric Conditions
Suspended Particulate Matters (SPM)	Particulate Matter With Concentration Less Than 10 Microns
Respiratory Particulate Matters (RSPM)	Particulate Matter With Concentration Less Than 2.5 Microns
Total Suspended Particulates (TSP)	Particulate Matter With Concentration Less Than 100 Microns
Mounting Brackets	Metal Structure For Device Mounting On Pole Or Wall
Hose Clamps	Metal Device Use For Fixing The Mounting Bracket On The Pole
Mounting Plate	Metal Structure For Mounting The Device On The Mounting Bracket
Tipping Bucket	The Rain Sensor Mechanism Used For Measuring Rainfall
Ultrasonic Sensing	The Working Principle Where-Object Distance Is Measured By Ultrasonic Waves
Spirit Level	Instrument To Check Alignment
Motherboard	The Main Printed Circuit Board (Pcb) Placed Inside The Enclosure
Inlet Outlet Mesh	The Filter Caps Placed For Restricting Large Sized Dust Particles To Enter The Device.
Squeegee	A Scraping Implement With A Rubber-edged Blade Set On A Handle, Typically Used For Cleaning Windows.
UV Dome	The Dome Placed On The Top Of The Device Which Is For Sensing Uv And Visible Light
PSU	Power Supply Unit
Unstable Data	Any Data That Is Not Usual Or Varies Abruptly
Sensor Box	The Box Securing The Gas Sensors Inside The Enclosure
Thumb Screws	Hand Operated Screw For Opening/Closing The Sensor Box

